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Planning for Flood Emergencies





Ministry of Natural Resources



Planning for Flood Emergencies

This guide is intended for use by municipalities in preparing contingency plans for flood emergencies

1976 Revised 1980



Ministry of Natural Resources Hon. James A. C. Auld Minister

Dr. J. K. Reynolds Deputy Minister

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1. INTRODUCTION

The Government of Ontario recently changed its approach to emergency planning and response. The Emergency Measures Branch of the Ministry of the Solicitor General has been disbanded and a lead ministry concept has been established. Lead ministries of the Government have been given responsibility for responding to various emergency situations by providing and co-ordinating resources necessary to meet declared emergencies.

The Ministry of Natural Resources has been identified by Order-in-Council as the Ministry responsible for provincial response to flood and forest fire emergency.

This guide deals only with the flood emergency responsibility of the Ministry of Natural Resources.

It is the view of the Ministry that upon the occurrence of a flood emergency, initial responsibility for the welfare of residents rests with the municipality having jurisdiction, and that a provincial response will provide assistance in support of emergency action undertaken by the municipality.

For the purpose of the provincial response, the Ministry recognizes the importance of conservation authorities as key agencies to stimulate coordinated contingency planning and maintain flood warning systems. Outside conservation authorities the Ministry will deal directly with municipalities. In territory without municipal organization the Ministry will organize and deliver the response.

2. PLANNING FOR FLOOD EMERGENCIES

The initial responsibility for reacting to emergencies is at the municipal level. It is imperative that each municipality have a plan for provision of emergency action. The plan should include co-ordination of municipal and other resources, both governmental and private, together with an overall control organization under the direction of the Head of Council of the municipality. The plan should be presented to Council for enactment as a by-law under Section 242 of The Municipal Act.

A flood emergency may escalate beyond the capability of the resources available to a municipality. If a provincial emergency has been declared by the Minister of Natural Resources, the province will coordinate a provincial response to support municipal action.

3. PREPARATION OF THE PLAN

The following is a guide to the preparation of a municipal Flood Contingency Plan. It could form the basis of a plan prepared by citizen groups in communities in territory without municipal organization.

Sections of the plan covering the responsibilities and functions of

the various services should be developed and written by those officials responsible, and discussed in draft with all officials concerned including the Conservation Authority to ensure compatibility and proper understanding. Copies should be filed with the Conservation Authority, or authorities if more than one, and with the District Manager of the Ministry of Natural Resources. Where a conservation authority does not exist, file a copy with the Ministry District Manager.

- 3.1 The purpose of a Flood Contingency Plan is to prepare for the most efficient deployment of resources to achieve the following:
 - 3.1.1 The earliest possible response to an emergency with the resources available and the establishment of overall control of emergency operations.
 - 3.1.2 A response consistent with prevailing conditions and information provided by the Conservation Authority or Ministry provincial flood warning system or other sources.
 - 3.1.3 Crowd control to maintain order so emergency operations are not impeded and to eliminate sources of potential danger in flood areas.
 - 3.1.4 Policing to prevent looting.
 - 3.1.5 Controlled evacuation of people considered to be in a hazardous situation.
 - 3.1.6 Rescue of persons with minimum delay and provision of medical aid.
 - 3.1.7 Salvage of goods and chattels.
 - 3.1.8 Orderly re-occupation of premises.

4. EMERGENCY OPERATIONS CONTROL

4.1 All emergency operations should be directed and controlled by a group of officials responsible for providing the essential services needed to minimize the effects of the emergency on the municipality.

The emergency operations control group should include (alternates should be named):

Head of Council;

Municipal Clerk;

Police Chief;

Fire Chief;

Manager of the Public Utilities;

Municipal Engineer;

Construction Safety Inspector or Building Inspector;

Municipal Medical Officer of Health;

The Municipal Flood Co-ordinator or Emergency Measures Co-ordinator (where applicable);

Manager of the Public Transit System; Other Municipal Officers as required.

- 4.2 The Head of Council, may, with the advice of the other members of the emergency operations control group officially declare a municipal emergency to exist. In the event of such a declaration the Flood Contingency Plan should be implemented and any or all of the following actions taken:
 - 4.2.1 The designation of any area as an Emergency Area.
 - 4.2.2 Evacuation of people within the Emergency Area.
 - 4.2.3 Dispersal of people not directly connected with the operations who by their presence are considered to be in danger, or whose presence hinders in any way the efficient functioning of the operation.
 - 4.2.4 Discontinuation of any service without reference to any other consumer in the municipality where, on the advice of the emergency operations control group, continuation of such a service constitutes a public hazard within the Emergency Area.
 - 4.2.5 Arrangements for the accommodation and maintenance on a temporary basis, of any residents who are in need of assistance due to displacement as a result of the emergency.
 - 4.2.6 The calling out and employment of any municipal equipment and personnel required in the emergency.
 - 4.2.7 Requesting the assistance of personnel and equipment of voluntary and other agencies not under municipal control as may be required for emergency operations, e.g. St. John Ambulance Brigade; Red Cross; Salvation Army; local industry, etc.
 - 4.2.8 Establishment of an information centre for the issue of accurate releases to the news media and for the issuing of authoritative instructions to the general public.
 - 4.2.9 Establishment of a reporting and inquiry centre to handle individual requests for information concerning all aspects of the emergency.
 - 4.2.10 The inspection of premises and their orderly re-occupation.
- 4.3 If the implementation of all municipal actions is insufficient to control the emergency, then assistance may be requested from the Provincial Government. The request must be made by a responsible municipal official to the Provincial Co-ordinator through the Conservation Authority where it exists, the Ontario

Provincial Police, or through the local Ministry of Natural Resources Response Co-ordinator. (See Appendix II)

5. RESPONSIBILITIES AND FUNCTIONS

5.1 Municipalities

5.1.1 The responsibilities of police, fire, public utilities, welfare, health and other municipal service required in an emergency and the method by which each service will function should be included in the Flood Contingency Plan.

All arrangements perceived as being needed or contemplated in sections 4.2.1 to 4.2.10 should be developed and included in the plan.

- 5.1.2 The municipality should appoint a Flood Co-ordinator who will:
 - (a) Assess a flood situation.
 - (b) Recommend municipal declaration of an emergency.
 - (c) Upon declaration of a municipal emergency implement the Flood Contingency Plan and co-ordinate the municipal response.
 - (d) Liaise with the Conservation Authority where applicable and with the local Ministry of Natural Resources Response Co-ordinator.
 - (e) Determine if municipal resources are adequate or if additional resources are needed.
 - (f) Recommend the municipality request Provincial assistance.

5.2 Conservation Authorities

It will be a function of Conservation Authorities to:

- 5.2.1 Maintain a flood warning system throughout the Authority for alerting municipal representatives, media, local police, the Ontario Provincial Police, the Ministry of Natural Resources, etc.
- 5.2.2 Stimulate co-ordinated contingency planning by and among municipalities lying within the Authority.
- 5.2.3 Maintain awareness of the status of the provincial response to flood emergency through consultation with the local Ministry of Natural Resources Response Co-ordinator.
- 5.2.4 Provide technical advice to municipalities in preventing or reducing the effect of flooding.
- 5.2.5 Liaise with the local Response Co-ordinator in matters related to declaring a provincial emergency, and securing

- provincial resources in the event of a declared provincial emergency.
- 5.2.6 Advise the local Response Co-ordinator when municipal resources have been fully committed, the need for additional resources, and the need for declaration of a provincial emergency.
- 5.2.7 Following consultation with municipalities, advise the local Response Co-ordinator when an emergency no longer exists.
- 5.2.8 Designate personnel who will carry out the functions mentioned in sections 5.2.1 to 5.2.7 and any other functions as appear appropriate.

5.3 The Ministry of Natural Resources

- 5.3.1 The Ministry will appoint a Provincial Co-ordinator who will:
 - (a) Establish a provincial emergency response plan.
 - (b) Liaise with other ministries and secure authorization and support for action at field level, as necessary to organize and deliver a provincial response.
 - (c) Anticipate and receive recommendations for provincial declaration of an emergency.
 - (d) Brief the Minister of Natural Resources and recommend provincial declaration of emergency.
- 5.3.2 Within Conservation Authorities the Ministry will:
 - (a) Maintain a provincial flood warning system to alert Conservation Authorities.
 - (b) Organize the provincial response in support of efforts by a municipality to combat an emergency.
 - (c) Appoint a local Response Co-ordinator who will:
 - (i) Liaise with the Conservation Authority.
 - (ii) Alert Ministry key personnel and other ministries.
 - (iii) Assess the situation with the Conservation Authority.
 - (iv) Recommend to the Provincial Co-ordinator declaration of a provincial emergency where warranted.
 - (d) Respond to a request by a municipality for provincial assistance with respect to a flood emergency, provided that:
 - (i) The total resources of and available to the municipality under its Flood Contingency Plan have been committed or are inadequate to deal with the emergency.
 - (ii) The municipality has declared that an emergency exists within the municipality, and the declaration has

been made by a municipal official designated in a preestablished Flood Contingency Plan for that purpose.

- (iii) The request for provincial assistance is originated by a responsible municipal official.
- (iv) The Minister of Natural Resources makes a declaration that a provincial emergency exists.
- (e) Co-ordinate delivery of the provincial response in a declared provincial emergency.
- 5.3.3 In organized municipalities outside Conservation Authorities, the Ministry will:
 - (a) Maintain a provincial flood warning system to alert municipal representatives, media, local police, the Ontario Provincial Police and other appropriate ministries.
 - (b) Stimulate contingency planning by municipalities.
 - (c) Organize the provincial response in support of efforts by a municipality to combat an emergency.
 - (d) Appoint a local Response Co-ordinator who will:
 - (i) Liaise with the Municipal Flood Co-ordinator.
 - (ii) Alert Ministry key personnel and other ministries.
 - (iii) Assess the situation with the Municipal Flood Coordinator.
 - (iv) Recommend to the Provincial Co-ordinator declaration of a provincial emergency where warranted.
 - (e) Respond to a request by a municipality for provincial assistance with respect to a flood emergency, provided that:
 - (i) The total resources of and available to the municipality under its Flood Contingency Plan have been committed or are inadequate to deal with the emergency.
 - (ii) The municipality has declared that an emergency exists within the municipality, and the declaration has been made by a municipal official designated in a preestablished Flood Contingency Plan for that purpose.
 - (iii) The request for Provincial assistance is originated by a responsible municipal official.
 - (iv) The Minister of Natural Resources makes a declaration that a provincial emergency exists.
 - (f) Co-ordinate delivery of the provincial response in a declared provincial emergency.
- 5.3.4 In Territory Without Municipal Organization the Ministry will:
 - (a) Maintain a provincial flood warning system to alert residents, the Ontario Provincial Police, and other appropriate ministries.

- (b) Develop contingency plans, with citizen groups when available, designed to meet flood emergencies.
- (c) Upon assessment of an emergency situation, if conditions warrant, declare a provincial emergency.
- (d) Organize and co-ordinate delivery of a provincial response to a declared emergency.
- (e) Appoint a local Response Co-ordinator who will:
 - (i) Upon the occurrence or threat of an emergency, liaise with community representatives.
 - (ii) Alert Ministry key personnel and other ministries as appears necessary.
 - (iii) Assess the situation with community representatives.
 - (iv) Recommend to the Provincial Co-ordinator declaration of a provincial emergency.

APPENDIX I: Policy Concerning Provincial Response To Flood Emergency

By Order-in-Council No. 1487/75, Cabinet has assigned to the Ministry of Natural Resources the responsibility for provincial response to flood emergency.

It is the view of the Ministry of Natural Resources that upon the occurrence of a flood emergency, initial responsibility for the welfare of residents rests with the municipality having jurisdiction, and that a provincial response will provide assistance in support of emergency action undertaken by the municipality.

1. Within Conservation Authorities

- 1.1 The Conservation Authority will:
 - 1.1.1 Stimulate co-ordinated contingency planning by and among municipalities lying within the Authority.
 - 1.1.2 Maintain a flood warning system throughout the Authority for alerting municipal representatives, the media, local police, the Ontario Provincial Police and the Ministry of Natural Resources.
 - 1.1.3 Provide technical advice to municipalities in preventing or reducing the effect of flooding.
 - 1.1.4 Liaise with a designated local Ministry of Natural Resources official, known as the Response Co-ordinator, in matters related to declaring a provincial emergency and securing provincial resources in the event of a declared provincial emergency.
 - 1.1.5 Advise the local Response Co-ordinator when municipal resources have been fully committed, the need for additional resources and the need for declaration of a provincial emergency.
 - 1.1.6 Following consultation with municipalities, advise the local Response Co-ordinator when an emergency no longer exists.

1.2 The Ministry of Natural Resources will:

- 1.2.1 Maintain a provincial flood warning system to alert Conservation Authorities.
- 1.2.2 Organize the provincial response in support of efforts by the municipality to combat an emergency.
- 1.2.3 Respond to a request by a municipality for provincial assistance with respect to a flood emergency, provided that:

- (a) The total resources of and available to the municipality under its Flood Contingency Plan have been committed or are inadequate to deal with the emergency.
- (b) The municipality has declared that an emergency exists within the municipality, and the declaration has been made by a municipal official designated in a preestablished Flood Contingency Plan for that purpose.
- (c) The request for provincial assistance is originated by a responsible municipal official.
- (d) The Minister of Natural Resources makes a declaration that a provincial emergency exists.
- 1.2.4 Co-ordinate delivery of the provincial response in a declared provincial emergency.

2. In Organized Municipalities, Outside Conservation Authorities

- 2.1 The Ministry of Natural Resources will:
 - 2.1.1 Maintain a provincial flood warning system to alert municipal representatives, media, local police, the Ontario Provincial Police and other appropriate ministries.
 - 2.1.2 Stimulate contingency planning by municipalities.
 - 2.1.3 Organize the provincial response in support of efforts by the municipality to combat an emergency.
 - 2.1.4 Respond to a request by a municipality for provincial assistance with respect to a flood emergency, provided that:
 - (a) The total resources of and available to the municipality under its Flood Contingency Plan have been committed or are inadequate to deal with the emergency.
 - (b) The municipality has declared that an emergency exists within the municipality, and the declaration has been made by a municipal official designated in a pre-established Flood Contingency Plan for that purpose.
 - (c) The request for provincial assistance is originated by a responsible municipal official.
 - (d) The Minister of Natural Resources makes a declaration that a provincial emergency exists.
 - 2.1.5 Co-ordinate delivery of the provincial response in a declared emergency.

3. In Territory Without Municipal Organization

- 3.1 The Ministry of Natural Resources will:
 - 3.1.1 Maintain a provincial flood warning system to alert the Ontario Provincial Police, residents and other appropriate ministries.

- 3.1.2 Develop contingency plans designed to meet flood emergencies.
- 3.1.3 Upon assessment, declare a provincial emergency.
- 3.1.4 Organize and co-ordinate delivery of a response to a declared provincial emergency.

APPENDIX II:

Provincial Response to Flood Emergencies Ministry of Natural Resources Response Co-ordinators

MAIN OFFICE	TELE	PHONE	
QUEEN'S PARK	Office	Residence	
Provincial Co-ordinator, H. A. Clarke Executive Co-ordinator, Land and Waters Group	(416) 965-6045	486-5187, or 965-1211	
Alternates: R. J. Burgar Director Conservation Authorities and Water Management Branch	(416) 965-6287	727-2079, or 965-1211 Aurora	
T. M. Kurtz Assistant Director, Services Conservation Authorities and Water Management Branch	(416) 965-1271	889-9640 Thornhill or 965-1271	
L. J. Balogh Flood Emergency Co-ordinator Conservation Authorities and Water Management Branch	(416) 965-6275	284-9435, or 965-1211	
P. N. Gryniewski Acting Hydrometeorologist Conservation Authorities and Water Management Branch	(416) 965-6292	270-4024, or 1-800-261-0600 (Toll free)	

ALGONQUIN	TELEPH(ONE Residence	Alternate	Residence
REGION	District Office	Residence	Alternate	nesidence
ALGONQUIN PARK DIS J. A. Simpson District Manager P.O. Box 219, WHITNEY, Ont. KOJ 2M0	(705) 637-2780	635-2890	B. A. Norris District Office	637-2993
BANCROFT DISTRICT M. Barker District Manager P.O. Box 500, BANCROFT, Ont. K0L 1C0	(613) 332-3940	322-1727	M. F. Rush District Office	332-3414
BRACEBRIDGE DISTRICT J. Lever District Manager P.O. Box 1138, BRACEBRIDGE, Ont. P0B 1C0	CT (705) 645-5244	645-5981	J. T. Mathews District Office	645-4204
MINDEN DISTRICT D. D. White District Manager MINDEN, Ont. K0M 2K0	(705) 286-1521	286-2182	T. Russell District Office	286-2892
PARRY SOUND DISTRIC W. J. Lovering District Manager 4 Miller St., PARRY SOUND, Ont. P2A 1S8	(705) 746-2141	746-9510	C. R. Mumford District Office	389-3471
PEMBROKE DISTRICT L. J. Haas District Manager P.O. Box 220, PEMBROKE, Ont. K8A 6X4	(613) 732-3661	687-2115	C. R. Buske District Office	732-9889

TELEPHONE					
CENTRAL REGION	District Office	Residence	Alternate	Residence	
CAMBRIDGE DISTRICT W. R. Catton District Manager R.R. 1, Beaverdale Rd. CAMBRIDGE, Ont. N3C 2V3	(519) 658-9356	821-1932	S. Yorgan District Office	658-9871	
HURONIA DISTRICT D. Mansell District Manager MIDHURST, Ont. L0L 1X0	(705) 728-2900	726-5560	D. MacArthur District Office	726-9571	
LINDSAY DISTRICT C. R. Gray District Manager Ontario Government Bldg 322 Kent St. W. LINDSAY, Ont. K9V 2Z9	(705) 324-6121 J.	324-0355	T. Twaryanski District Office	359-1153	
MAPLE DISTRICT I. B. Earl District Manager MAPLE, Ont. LOJ 1E0	(416) 832-2761	279-7043	Si Dae Kim District Office	895-7594	
NIGARA DISTRICT J. E. Dickenson District Manager Hwy. #20, P.O. Box 1070, FONTHILL, Ont. LOS 1E0	(416) 892-2656	892-6467	E. A. Kraker District Office	682-5191	

TELEPHONE					
EASTERN REGION	District Office	Residence	Alternate	Residence	
BROCKVILLE DISTRICT R. H. Trotter District Manager 101 Water St. West, BROCKVILLE, Ont. K6V 5Y8	(613) 342-8524	348-3734	G. Tabobondund District Office	; 345-2872	
CORNWALL DISTRICT J. R. Morin District Manager 40 Fifth St. W., P.O. Box 1749, CORNWALL, Ont. K6H 5V7	(613) 933-1774	933-0865	K. Green District Office	932-1064	
LANARK DISTRICT J. R. Bailey District Manager P.O. Box 239, LANARK, Ont. K0G 1K0	(613) 259-2942	267-5616	D. G. Kennedy District Office	259-5328	
NAPANEE DISTRICT R. G. Bailey District Manager P.O. Box 3040, NAPANEE, Ont. K7R 3M8	(613) 354-2173	354-5763	W. A. Perrin District Office	354-2972	
OTTAWA DISTRICT W. D. Adlam District Manager RAMSAYVILLE, Ont. K0A 2Y0	(613) 822-2525	692-4196	S. Johnston District Office	258-5581	
TWEED DISTRICT W. Vonk District Manager 265 Metcalfe St., TWEED, Ont. KOK 3J0	(613) 478-2330	478-2631	W. Miller District Office	478-3994	

TELEPHONE					
NORTHERN REGION	District Office	Residence	Alternate	Residence	
COCHRANE DISTRICT G. A. Wright District Manager 2 Third Ave., P.O. Box 730, COCHRANE, Ont. POL 1C0	(705) 272-4365	272-4128	A. C. Hutchinso District Office	on 272-5326	
CHAPLEAU DISTRICT R. G. Elliot District Manager 34 Birch St., CHAPLEAU, Ont. POM 1K0	(705) 864-1710	864-0749	J. Russell District Office	864-1623	
GOGAMA DISTRICT C. Dionne District Manager GOGAMA, Ont. POM 1W0	(705) 894-2000	894-2015	M. Sitts District Office	894-2225	
HEARST DISTRICT C. E. Emblin District Manager P.O. Box 670, HEARST, Ont. POL 1N0	(705) 362-4346	362-8277	L. G. Woods District Office	362-5803	
KAPUSKASING DISTRIC R. G. Lightheart District Manager 6 Government Rd., KAPUSKASING, Ont. P5N 2W4	(705) 335-6191	335-6878	R. Carriere District Office	335-6200	
KIRKLAND LAKE DISTR J. E. Hamilton District Manager P.O. Box 129, SWASTIKA, Ont. P0K 1T0	(705) 642-3222		W. G. Taylor District Office	567-3569	
MOOSONEE DISTRICT A. Stewart District Manager P.O. Box 190, MOOSONEE, Ont. POL 1Y0	(705) 336-2987	336-2575	G. F. McAuley District Office	336-2360	
TIMMINS DISTRICT A. F. Papineau District Manager 896 Riverside Dr., TIMMINS, Ont. P4N 3W2	(705) 264-1262	264-1678	D. E. Shewen District Office	264-2701	

NORTH CENTRAL	TELEPH	TELEPHONE		
REGION	District Office	Residence	Alternate	Residence
ATIKOKAN DISTRICT A. Harjula District Manager 108 Saturn Ave. ATIKOKAN, Ont. POT 1C0	(807) 597-6971	597-6446	F. Dustack District Office	597-6761
GERALDTON DISTRIC J. Walker District Manager 208 Beamish St. W., P.O. Box 640, GERALDTON, Ont. POT 1M0	(807) 854-1030	854-0826		
NIPIGON DISTRICT G. Koistinen District Manager Highway #17, P.O. Box 970, NIPIGON, Ont. POT 2J0	(807) 887-2120	887-2903	R. Doyon District Office	886-2255
TERRACE BAY DISTRIC D. O'Grady District Manager P.O. Box 280, TERRACE BAY, Ont. POT 2W0	CT (807) 825-3205	822-2267	B. J. Lapenskie District Office	825-3871
THUNDER BAY DISTRI T. McHale District Manager 435 South James St., P.O. Box 5000, THUNDER BAY "F" P7C 5G6	CT (807) 475-1500		J. W. Suttie 475-1451 District Office THUNDER BAY	683-3709

NORTHEASTERN	TELEPHONE			
REGION	District Office	Residence	Alternate	Residence
BLIND RIVER DISTRIC	т			
D. L. Hagar District Manager P.O. Box 190, 62 Queen St., BLIND RIVER, Ont. POR 1B0	(705) 356-2234	356-7744	W. J. Davis District Office	356-7050
ESPANOLA DISTRICT				
E. N. Arbuckle District Manager P.O. Box 1340, 148 Fleming St., ESPANOLA, Ont. POP 1C0	(705) 869-1330	869-4316	P. King District Office	869-1996
NORTH BAY DISTRICT				
E. Rogers District Manager Ontario Trust Bldg., 222 McIntyre St. W., P.O. Box 3070, NORTH BAY, Ont. P1B 8K7	(705) 474-5550	472-8426	H. N. Whalen District Office	474-5645
SAULT STE. MARIE D	ISTRICT			
J. H. Sellers District Manager 69 Church St., P.O. Box 130, SAULT STE. MARIE, Or	(705) 949-1231 nt.	256-8720	L. G. Bell District Office	253-9152
P6A 5L5				
D. E. McHale District Manager 174 Douglas St. W., SUDBURY, Ont. P3E 1G1	(705) 673-1111	566-4918	J. M. Sheppard District Office	897-5275
TEMAGAMI DISTRICT				
J. E. Rumney District Manager Lakeshore Drive, P.O. Box 38, TEMAGAMI, Ont.	(705) 569-3622	569-3215	H. G. Smith District Office	569-3490
POH 2HO				
WAWA DISTRICT R. P. Alton District Manager 22 Mission Rd., P.O. Box 1160, WAWA, Ont. POS 1K0	(705) 856-2396	856-7351	A. J. Bull District Office	856-7324

NORTHWESTERN TELEPHONE				
REGION	District Office	Residence	Alternate	Residence
DRYDEN DISTRICT P. Endress District Manager 119 King St., DRYDEN, Ont. P8N 2Z3	(807) 223-3341	223-5591	A. MacDonald District Office	223-6108
FORT FRANCES DISTRI J. K. Cleavely District Manager 922 Scott St., FORT FRANCES, Ont. P9A 1J4	CT (807) 274-5337	274-5071	S. Cameron District Office (Weekends) (737-1247)	274-5450
IGNACE DISTRICT T. Dodds District Manager P.O. Box 448, IGNACE, Ont. POT 1T0	(807) 934-2233	934-2782	J. Bond District Office	934-2271
KENORA DISTRICT D. McGregor District Manager P.O. Box 5080, 808 Robertson St., KENORA, Ont. P9N 3X9	(807) 468-9841	468-6118	D. Phillippi District Office	468-6013
RED LAKE DISTRICT E. Everly District Manager Hwy. #105, P.O. Box 323, RED LAKE, Ont. POV 2M0	(807) 727-2531	727-2188	T. Campbell District Office	727-2428
SIOUX LOOKOUT DISTE J. F. Goodman District Manager P.O. Box 309, SIOUX LOOKOUT, Ont. POV 2T0	(807) 737-1140	737-3301	H. Morrison District Office	737-2169

SOUTHWESTERN	TELEPHO	ONE		
REGION	District Office	Residence	Alternate	Residence
AYLMER DISTRICT P. R. Davidson District Manager 353 Talbot St. W., P.O. Box 940, AYLMER WEST, Ont. N5H 1K5	(519) 773-9241	773-9769	G. R. Austin District Office	773-5224
CHATHAM DISTRICT J. D. Parker District Manager 435 Grand Ave. W., P.O. Box 1168, CHATHAM, Ont. N7M 5L8	(519) 354-7340	352-3079	H. W. Rowe District Office	352-2589
OWEN SOUND DISTRIC R. W. Tippett District Manager 611 - 9th Ave. E., OWEN SOUND, Ont. N4K 3E4	(519) 376-3860	376-4464	R. J. Manley District Office	376-9174
SIMCOE DISTRICT R. B. McGee District Manager 645 Norfolk St. N., SIMCOE, Ont. N3Y 3R2	(519) 426-7650	428-0940	W. L. Edwards District Office	583-2903
WINGHAM DISTRICT N. R. Richards District Manager Hwy. #4 S., P.O. Box 490, WINGHAM, Ont. NOG 2W0	(519) 357-3131	887-9533	A. Carr District Office	357-3035

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